PTC Quarterly Recap: 2022 Quarter Three

If you do not use OR PTC DCI, please disregard this email.

Below is the third PTC Quarterly recap for 2022. The PTC Team has created these recaps to summarize key information and transmittals from the last three months. Each recap will be short and to the point, so please take a few minutes to read it. If any of the information sounds unfamiliar, follow the link to learn more. The goal of the quarterly recaps is to ensure everyone is informed of changes and aware of critical processes, policies, and procedures. All current and past quarterly recaps are posted on the Provider Time Capture Staff Tools Page. If you have questions, email us at PTC.Support@odhsoha.oregon.gov.

APD-IM-22-087 Provider Time Capture (PTC) - Attestation Changes to OR PTC DCI

Issue date: 9/7/22

OR PTC DCI has been updated to include an attestation news post and attestation statement. With every real-time and historical time entry, the provider is required to verify their time is correct and they understand falsifying information may be Medicaid fraud. This transmittal provides information on what has changed with this update and why. It also includes communication avenues and the text of the letter providers received.

<u>APD-IM-22-086</u> Provider Time Capture (PTC) - OR PTC DCI System Update - 16 hour limit

Issue date: 9/7/22

The maximum number of hours allowed per time entry will be changing from 23.99 hours to 16 hours for Homecare Workers. If a provider attempts to submit an entry that is longer than 16 consecutive hours, the entry will be rejected upon clock-out. This transmittal details what the change will look like, why the change is happening, and provides an example of a workaround if a provider is approved to work more than 16 consecutive hours. This change does not apply to Personal Care Attendants.

APD-IM-22-076 Provider Time Capture (PTC) - Entries Claimed After 365 Days

Issue date: 8/4/22

The OR PTC DCI system does not allow entries to be submitted more than 365 days after the date of service. This transmittal outlines what to do when a provider must submit entries with a date of service outside of this timeframe.

APD-IM-22-075 Provider Time Capture (PTC) - When a Consumer Changes Programs

Issue date: 8/4/22

When a consumer changes programs, the provider may have more than one service code available to them in OR PTC DCI when they try to submit an hourly or mileage entry. This transmittal provides information on:

- The importance of providers submitting hours and mileage under the correct service code,
- Instructions on what to do when a provider changes programs,
- Detailed examples of providers changing programs, and
- The scenarios that cause a provider to have multiple service codes.

Thank you,
Provider Time Capture (PTC) Support

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